

My South Florida offices can help you with problems you may have with a federal agency or federal program such as: the Social Security Administration, Medicare, the Veterans Administration, any branch of the Military, the Internal Revenue Service, the State Department, the U.S. Citizenship and Immigration Services, the U.S. Postal Service, and others.

In order to contact a federal agency on your behalf, my staff must have your request seeking my office's assistance in writing. The letter must include all pertinent information about your problem and any necessary identification numbers. My office can provide you with a [Privacy Act Form](#) to complete in the absence of a letter.

After receiving your letter, a member of my staff will contact the appropriate agency and keep you informed of the progress of your case. It usually takes six to eight weeks for my office to receive a response back from an agency, although some problems can be handled more quickly.

Requests for assistance include-

- [Active Military](#)
- [Banking](#)
- [Census data](#)
- [Civil rights & liberties violations](#)
- [Consumer Issues](#)
- [Disability](#)
- [Federal Emergency Assistance](#)
- [Federal Jobs/federal employee information](#)
- [Financial aid](#)
- [Grants/federal program funding](#)
- [Homeland Security](#)
- [Immigration](#) (federal assistance)
- [Internal Revenue Service \(IRS\) and Taxes](#)
- [Job discrimination/harassment](#)
- [Medicare](#)
- [Passports/visas/travel advisories](#)
- [Postal Service](#)
- [Selling to the government/sales of surplus property](#)
- [Small Business Programs/Information](#)
- [Social Security](#)
- [Telecommunications](#)
- [Veterans Benefits](#)